

6 Ways To Build A Top Staff



To build a staff into a team that does the best possible job for the organization:

- **Be friendly** to staff members but don't treat them like close personal friends. They want you to be the boss and they want to be employees. It works better that way.
- **Tell them everything.** And expect them to tell you the same. Shared knowledge builds loyalty and trust.
- **Practice Pulitzer Prize plagiarism:** Steal only from the best. If you need help, reach out to your professional community. Someone, somewhere, somehow will know how to help you.
- **Invest heavily** in loyalty. If staff members know that you're always loyal to them, they'll give you the same in return.
- **Never be too busy to laugh.** Nothing gets people through a crisis like a good laugh-and a manager who's willing to enjoy it with them.

Need help? Contact your Employee Assistance Program
Outcomes, Inc. ❖ 243-7145 ❖ 1-800-677-2947